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## IN SENATE

April 11, 2012

Introduced by Sen. SAVINO -- read twice and ordered printed, and when printed to be committed to the Committee on Social Services

AN ACT to amend the social services law, in relation to clarifying notice requirements conciliation procedures and sanctions in cases when the recipient of public assistance programs refuses to comply with employment program requirements

THE PEOPLE OF THE STATE OF NEW YORK, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

1 Section 1. Section 341 of the social services law, as amended by 2 section 148 of part B of chapter 436 of the laws of 1997, subdivision 1 3 as amended by section 1 of part D of chapter 61 of the laws of 2006, is 4 amended to read as follows:

5 341. [Conciliation] RE-ENGAGEMENT; CONCILIATION; refusal to partic-S 6 ipate. 1. (a) Consistent with federal law and regulations and this 7 title, IF A PARTICIPANT HAS FAILED OR REFUSED TO COMPLY WITH THE 8 REQUIREMENTS OF THIS TITLE AND THE DISTRICT HAS DETERMINED THAT HE OR 9 SHE IS NOT EXEMPT FROM SUCH REOUIREMENTS AND HAS VERIFIED THAT APPROPRI-ATE CHILD CARE, TRANSPORTATION, AND ACCOMMODATIONS FOR DISABILITY WERE 10 IN PLACE AT THE TIME OF SUCH FAILURE OR REFUSAL, [if a participant has 11 12 failed or refused to comply with the requirements of this title,] the social services district shall issue a RE-ENGAGEMENT notice in plain 13 language indicating that such failure or refusal has taken place and of 14 the right of such participant to [conciliation to resolve] AVOID A PRO-15 IN PUBLIC ASSISTANCE BENEFITS THROUGH THE RE-ENGAGEMENT 16 RATA REDUCTION 17 PROCESS. "RE-ENGAGEMENT PROCESS" SHALL MEAN THE PROCESS THROUGH WHICH A PARTICIPANT MAY AVOID A PRO-RATA REDUCTION IN PUBLIC ASSISTANCE BENEFITS 18 19 ΒY AGREEING TO COMPLY WITH THE REQUIREMENTS OF THIS TITLE CONSISTENT 20 WITH ANY MEDICAL CONDITION WHICH MAY LIMIT THE INDIVIDUAL'S ABILITY ΤO PARTICIPATE IN WORK ACTIVITIES, BY NOTIFYING THE DISTRICT THAT HE OR SHE 21 EXEMPT FROM THE REQUIREMENTS OF THIS TITLE, OR BY RESOLVING 22 HAS BECOME 23 the reasons for such failure or refusal [to avoid a pro-rata reduction 24 in public assistance benefits for a period of time set forth in section 25 three hundred forty-two of this title] AT A CONCILIATION CONFERENCE. SHALL INDICATE THAT THE PARTICIPANT HAS TEN DAYS TO REQUEST 26 THE NOTICE

EXPLANATION--Matter in ITALICS (underscored) is new; matter in brackets
[] is old law to be omitted.

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RE-ENGAGEMENT WITH THE DISTRICT. The notice shall indicate the specific 1 instances of willful refusal or failure to comply without 2 instance or 3 good cause with the requirements of this title and the necessary actions 4 that must be taken to avoid a pro-rata reduction in public assistance 5 benefits AND THE DISTRICT HAS VERIFIED THAT APPROPRIATE CHILD CARE, 6 FOR DISABILITY WERE IN PLACE AT THE TRANSPORTATION AND ACCOMMODATIONS 7 TIME OF SUCH FAILURE OR REFUSAL. [The notice shall indicate that the participant has seven days to request conciliation with the district 8 regarding such failure or refusal in the case of a safety net partic-9 10 ipant and ten days in the case of a family assistance participant.]

11 A PARTICIPANT CHOOSES TO AVOID A PRO-RATA REDUCTION IN PUBLIC ΙF (1)12 ASSISTANCE BENEFITS THROUGH A CONCILIATION CONFERENCE, IT WILL BE THE RESPONSIBILITY OF THE PARTICIPANT TO GIVE REASONS FOR SUCH FAILURE OR 13 14 REFUSAL. The RE-ENGAGEMENT notice shall also include an explanation in 15 plain language of what would constitute good cause for non-compliance and examples of acceptable forms of evidence that may warrant an 16 17 exemption from work activities, including evidence of domestic violence, 18 and physical or mental health limitations that may be provided at the 19 conciliation conference to demonstrate such good cause for failure to 20 UNLESS AS PART OF THE comply with the requirements of this title. 21 RE-ENGAGEMENT PROCESS THE PARTICIPANT DOES NOT AGREE TO COMPLY, HAS NOT 22 BECOME EXEMPT OR THE DISTRICT DETERMINES AS A RESULT OF THE CONCILIATION 23 THAT SUCH FAILURE OR REFUSAL WAS WILLFUL AND WITHOUT GOOD CONFERENCE 24 CAUSE, NO FURTHER ACTION SHALL BE TAKEN.

25 (2) If the participant does not contact the district within [the spec-26 ified number of] TEN days OF THE RE-ENGAGEMENT NOTICE, the district shall [issue ten days notice of intent to discontinue or reduce assist-ance, pursuant to regulations of the department. Such notice shall also 27 28 29 include a statement of the participant's right to a fair hearing relating to such discontinuance or reduction. If such participant contacts 30 the district within seven days in the case of a safety net participant 31 32 or within ten days in the case of a family assistance participant, it 33 will be the responsibility of the participant to give reasons for such 34 failure or refusal] MAKE A FINDING OF WHETHER THE ALLEGED FAILURE OR 35 REFUSAL TO COMPLY WAS WILLFUL AND WITHOUT GOOD CAUSE AND SHALL CONSIDER ANY EVIDENCE IN THE POSSESSION OF THE DISTRICT INDICATING THAT 36 THE 37 PARTICIPANT HAS GOOD CAUSE AND IF THE PARTICIPANT IS OTHERWISE PARTIC-38 IPATING IN WORK ACTIVITIES, THERE SHALL BE NO FINDING OF WILLFULNESS WITHOUT GOOD CAUSE BASED ON A SINGLE APPOINTMENT OR INFRACTION. 39

40 (b) [Unless the district determines as a result of such conciliation process that such failure or refusal was willful and was without good 41 no further action shall be taken.] If the district determines 42 cause, 43 that such failure or refusal was willful and without good cause, AND 44 THAT THE INDIVIDUAL IS NOT EXEMPT FROM THE REQUIREMENTS OF THIS TITLE, 45 the district shall notify such participant in writing, in plain language and in a manner distinct from any previous notice, by issuing ten days 46 47 notice of its intent to discontinue or reduce assistance. Such notice 48 shall include the reasons for such determination, the specific instance 49 instances of willful refusal or failure to comply without good cause or 50 with the requirements of this title, SHALL VERIFY THAT APPROPRIATE CHILD 51 CARE, TRANSPORTATION AND ACCOMMODATIONS FOR DISABILITY WERE IN PLACE AT TIME OF SUCH FAILURE OR REFUSAL, AND SPECIFY the necessary actions 52 THEthat must be taken to avoid a pro-rata reduction in public assistance 53 54 benefits, INCLUDING AGREEING TO COMPLY WITH THE REQUIREMENTS OF THIS 55 TITLE CONSISTENT WITH ANY MEDICAL CONDITION WHICH MAY LIMIT THE INDIVID-56 UAL'S ABILITY TO PARTICIPATE IN WORK ACTIVITIES OR NOTIFYING THE

THAT HE OR SHE HAS BECOME EXEMPT FROM THE REOUIREMENTS OF THIS 1 DISTRICT 2 TITLE and the right to a fair hearing relating to such discontinuance or 3 reduction. [Unless extended by mutual agreement of the participant and 4 the district, conciliation shall terminate and a determination shall be 5 made within fourteen days of the date a request for conciliation is made 6 in the case of a safety net participant or within thirty days of the 7 conciliation notice in the case of a family assistance participant.]

8 2. (a) The department shall establish in regulation a conciliation 9 procedure for the resolution of disputes related to an individual's 10 participation in programs pursuant to this title.

The district shall contract with an independent entity, approved 11 (b) 12 by the department, or shall use designated trained staff at the supervisory level who have no direct responsibility for the participant's case 13 14 to mediate disputes in the conciliation conference. [If no such supervi-15 sory staff or independent entity is available, the district may designate another trained individual, who has no direct responsibility for 16 17 the participant's case to mediate disputes in the conciliation confer-18 ence.]

(c) If a participant's dispute cannot be resolved through such conciliation procedure, an opportunity for a fair hearing shall be provided.
No sanction relating to the subject dispute may be imposed during the
[conciliation] RE-ENGAGEMENT process.

3. When any [family assistance] participant required to participate in work activities fails to comply with the provisions of this title, the social services district shall take such actions as prescribed by appropriate federal law and regulation and this title.

4. [When any safety net participant required to participate in work activities fails to comply with the provisions of this title, the social services district shall deny assistance to such participant in accordance with section three hundred forty-two of this title.

(a) To the extent that] CONSISTENT WITH federal law [requires] AND 31 5. 32 THIS TITLE, a social services district shall provide to those [family 33 assistance] participants whose failure to comply has continued for [three months] THIRTY DAYS or longer a written reminder of the option to 34 35 end a sanction [after the expiration of the applicable minimum sanction 36 period] by terminating the failure to comply as specified in subdivision 37 [three] ONE of this section. Such notice shall advise that the partic-38 ipant may immediately terminate the [first or second] sanction by 39 [participating in the program or accepting employment and that any 40 subsequent sanction after six months have elapsed may be terminated by 41 participating in the program or accepting employment.

42 (b) A social services district shall provide to those safety net 43 participants whose failure to comply has continued for the length of the 44 sanction period or longer a written reminder of the option to end a 45 sanction after the expiration of the applicable minimum sanction period 46 by terminating the failure to comply as specified in subdivision four of 47 this section.] EITHER AGREEING TO COMPLY WITH THE REQUIREMENTS OF THIS 48 TITLE CONSISTENT WITH ANY MEDICAL CONDITION WHICH MAY LIMIT THE INDIVID-49 UAL'S ABILITY TO PARTICIPATE IN WORK ACTIVITIES OR NOTIFYING THE 50 DISTRICT THAT HE OR SHE HAS BECOME EXEMPT FROM THE REQUIREMENTS OF THIS 51 TITLE.

52 [6.] 5. Consistent with federal law and regulation AND THIS TITLE, no 53 NOTICE SHALL BE ISSUED AS SPECIFIED IN SUBDIVISION ONE OF THIS SECTION 54 UNLESS IT HAS BEEN DETERMINED THAT THE INDIVIDUAL IS NOT EXEMPT FROM THE 55 AND HAS DETERMINED THAT APPROPRIATE CHILD REOUIREMENTS OF THIS TITLE 56 CARE, TRANSPORTATION AND ACCOMMODATIONS FOR DISABILITY WERE IN PLACE AT

TIME OF SUCH FAILURE OR REFUSAL TO COMPLY WITH THE REQUIREMENTS OF 1 THE 2 THIS TITLE AND NO action shall be taken pursuant to this section for 3 failure to participate in the program or refusal to accept employment 4 if: (a) child care for a child under age thirteen (or day care for any incapacitated individual living in the same home as a dependent child) 5 6 7 is necessary for an individual to participate or continue participation 8 in activities pursuant to this title or accept employment and such care 9 is not available and the social services district fails to provide such 10 care; 11 (b) (1) the employment would result in the family of the participant experiencing a net loss of cash income; provided, however, a participant 12 13 may not claim good cause under this paragraph if the social services 14 district assures that the family will not experience a net loss of cash 15 income by making a supplemental payment; (2) net loss of cash income results if the family's gross income less 16 necessary work-related expenses is less than the cash assistance the 17 18 participant was receiving at the time the offer of employment is made; 19 or 20 (c) the participant meets other grounds for good cause set forth by 21 the department in its implementation plan for this title which, at a 22 minimum, must describe what circumstances beyond the household's control 23 will constitute "good cause". S 2. Section 342 of the social services law, as added by section 148 24 25 of part B of chapter 436 of the laws of 1997, is amended to read as follows: 26 27 S 342. Noncompliance with the requirements of this title. 1. In accordance with the provisions of this section an individual who is 28 29 required to participate in work activities shall be ineligible to receive public assistance if he or she fails to comply, without good 30 cause, with the requirements of this title AND THE DISTRICT HAS DETER-31 32 MINED THAT HE OR SHE IS NOT EXEMPT FROM SUCH REQUIREMENTS AND HAS VERI-FIED THAT APPROPRIATE CHILD CARE, TRANSPORTATION, AND ACCOMMODATIONS FOR 33 DISABILITY WERE IN PLACE AT THE TIME OF SUCH FAILURE OR REFUSAL. Such 34 ineligibility shall be for the amount and [periods] PERIOD specified in 35 this section. Good cause for failing to comply with the requirements of 36 this title shall be defined in department regulations, provided, howev-37 38 er, that the parent or caretaker relative of a child under thirteen years of age shall not be subject to the ineligibility provisions of 39 40 this section if the individual can demonstrate, in accordance with the regulations of the office of children and family services department, 41 that lack of available child care prevents such individual from comply-42 43 with the work requirements of this title. The parent or caretaker inq 44 relative shall be responsible for locating the child care needed to meet 45 the work requirements; provided, however, that the relevant social services district shall provide a parent or caretaker relative who 46 47 demonstrates an inability to obtain needed child care with a choice of two providers, at least one of which will be a regulated provider. 48 49 2. In the case of an applicant for or recipient of public assistance 50 WHOM THE DISTRICT HAS DETERMINED IS NOT EXEMPT FROM THE REQUIREMENTS OF 51 THIS TITLE AND who is a parent or caretaker of a dependent child, the public assistance benefits otherwise available to the household of which 52 such individual is a member shall be reduced pro-rata[: 53 54 (a) for the first instance of failure to comply without good cause 55 with the requirement of this article] until the individual is willing to comply WITH THE REQUIREMENTS OF THIS TITLE CONSISTENT WITH ANY MEDICAL 56

CONDITION WHICH MAY LIMIT THE INDIVIDUAL'S ABILITY TO PARTICIPATE 1 IN 2 WORK ACTIVITIES [; 3 second instance of failure to comply without good cause (b) for the 4 with the requirements of this article, for a period of three months and 5 thereafter until the individual is willing to comply; 6 the third and all subsequent instances of failure to comply (C) for 7 without good cause with the requirements of this article, for a period 8 of six months and thereafter until the individual is willing to comply]. 3. In the case of an individual who is a member of a household without 9 10 dependent children WHOM THE DISTRICT HAS DETERMINED IS NOT EXEMPT FROM THE REQUIREMENTS OF THIS TITLE AND WHO IS applying for or in receipt of 11 safety net assistance, the public assistance benefits otherwise avail-able to the household of which such individual is a member shall be 12 13 14 reduced pro-rata[: 15 (a) for the first such failure or refusal], until the failure or refusal TO COMPLY WITH THE REQUIREMENTS OF THIS TITLE CONSISTENT WITH ANY MEDICAL CONDITION WHICH MAY LIMIT THE INDIVIDUAL'S ABILITY TO 16 17 PARTICIPATE IN WORK ACTIVITIES ceases [or ninety days, which ever period 18 19 of time is longer; 20 (b) for the second such failure or refusal, until the failure ceases 21 or for one hundred fifty days, whichever period of time is longer; and 22 (c) for the third and all subsequent such failures or refusals, until 23 the failure ceases or one hundred eighty days, whichever period of time 24 is longer]. 25 A recipient of public assistance WHOM THE DISTRICT HAS DETERMINED 4. 26 IS NOT EXEMPT FROM THE REQUIREMENTS OF THIS TITLE AND who quits or reduces his hours of employment without good cause OR DUE TO ANY MEDICAL 27 CONDITION WHICH MAY LIMIT THE INDIVIDUAL'S ABILITY TO PARTICIPATE IN 28 29 WORK ACTIVITIES shall be considered to have failed to comply with the requirements of this article and shall be subject to the provisions of 30 31 this section. 32 5. A person described in paragraph (b) of subdivision seven of section one hundred fifty-nine of this chapter may not be sanctioned if his or 33 her failure to comply with requirements of this title are related to his or her health status. 34 35 S 3. This act shall take effect immediately. 36