

1176

2011-2012 Regular Sessions

I N   A S S E M B L Y

(PREFILED)

January 5, 2011

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Introduced by M. of A. CRESPO -- read once and referred to the Committee  
on Aging

AN ACT to amend the elder law, in relation to establishing the bureau of  
the senior tenants' advocate in the state office for the aging

THE PEOPLE OF THE STATE OF NEW YORK, REPRESENTED IN SENATE AND ASSEM-  
BLY, DO ENACT AS FOLLOWS:

1     Section 1. The elder law is amended by adding a new section 224 to  
2 read as follows:

3     S 224. SENIOR TENANTS' ADVOCATE. 1. BUREAU ESTABLISHED. THERE IS HERE-  
4 BY ESTABLISHED WITHIN THE OFFICE FOR THE AGING A BUREAU OF THE SENIOR  
5 TENANTS' ADVOCATE FOR THE PURPOSE OF ASSISTING SENIOR TENANTS IN RESOLV-  
6 ING COMPLAINTS THEY MAY HAVE WITH THE NEW YORK STATE DIVISION OF HOUSING  
7 AND COMMUNITY RENEWAL, LANDLORD DISPUTES, RENT INCREASES, AND OTHER  
8 HOUSING RELATED MATTERS.

9     2. APPOINTMENT OF SENIOR TENANTS' ADVOCATE. THE GOVERNOR SHALL APPOINT  
10 A STATE SENIOR TENANTS' ADVOCATE TO ADMINISTER AND SUPERVISE THE BUREAU  
11 OF THE SENIOR TENANTS' ADVOCATE. THE SENIOR TENANTS' ADVOCATE SHALL:

12     (A) BE AN EMPLOYEE OF THE OFFICE FOR THE AGING;

13     (B) BE SELECTED FROM AMONG INDIVIDUALS WITH EXPERTISE AND EXPERIENCE  
14 IN LANDLORD AND TENANT LAW AND WITH OTHER QUALIFICATIONS APPROPRIATE FOR  
15 THE POSITION;

16     (C) HAVE THE AUTHORITY TO APPOINT ONE OR MORE AUTHORIZED REPRESENT-  
17 TATIVES TO ASSIST THE SENIOR TENANTS' ADVOCATE IN THE PERFORMANCE OF HIS  
18 OR HER DUTIES UNDER THIS SECTION AND, IF NECESSARY, PERFORM THE DUTIES  
19 OF THE SENIOR TENANTS' ADVOCATE ON HIS OR HER BEHALF; AND

20     (D) REPORT DIRECTLY TO THE DIRECTOR OF THE OFFICE FOR THE AGING.

21     3. DUTIES OF THE SENIOR TENANTS' ADVOCATE. THE SENIOR TENANTS' ADVO-  
22 CATE SHALL:

23     (A) IDENTIFY AND ASSIST IN THE RESOLUTION OF COMPLAINTS THAT ARE MADE  
24 BY, OR ON BEHALF OF, SENIOR TENANTS IN THIS STATE AND THAT RELATE TO

EXPLANATION--Matter in ITALICS (underscored) is new; matter in brackets  
[ ] is old law to be omitted.

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1 ACTIONS, INACTIONS, OR DECISIONS THAT MAY ADVERSELY AFFECT THE HOUSING  
2 AND RESIDENCY RIGHTS OF SUCH SENIOR TENANTS, IN ACCORDANCE WITH PROCE-  
3 DURES ESTABLISHED BY THE SENIOR TENANTS' ADVOCATE BY MAKING REFERRALS TO  
4 THE APPROPRIATE AGENCY OR AGENCIES THAT MAY BEST ADDRESS THE COMPLAINTS  
5 OF THE SENIOR CITIZEN TENANTS;

6 (B) PROVIDE INFORMATION REGARDING PROGRAMS AND AGENCIES THAT CAN  
7 ASSIST SENIOR TENANTS IN RESOLVING THEIR COMPLAINTS;

8 (C) ANALYZE AND MONITOR THE DEVELOPMENT AND IMPLEMENTATION OF FEDERAL,  
9 STATE, AND LOCAL LAWS, REGULATIONS, OR POLICIES WITH RESPECT TO THE  
10 ADEQUACY OF HOUSING MATTERS FOR SENIOR TENANTS WITHIN THE STATE; AND

11 (D) CARRY OUT SUCH OTHER ACTIVITIES AS THE SENIOR TENANTS' ADVOCATE  
12 DETERMINES TO BE APPROPRIATE PURSUANT TO PERTINENT STATE LAWS AND REGU-  
13 LATIONS.

14 4. REVIEW OF COMPLAINT. UPON RECEIPT OF A COMPLAINT, THE SENIOR  
15 TENANTS' ADVOCATE SHALL DETERMINE IMMEDIATELY WHICH AGENCY WOULD BE MOST  
16 APPROPRIATE FOR THE PURPOSES OF FORWARDING SUCH COMPLAINT. THE SENIOR  
17 TENANTS' ADVOCATE SHALL THEN FORWARD THE COMPLAINT AND INFORM THE TENANT  
18 MAKING THE COMPLAINT WHERE HIS OR HER COMPLAINT WAS FORWARDED.

19 5. RECORDS. THE SENIOR TENANTS' ADVOCATE SHALL MAINTAIN SUCH RECORDS  
20 AS ARE DETERMINED NECESSARY BY THE OFFICE FOR THE AGING. ANY STATE AGEN-  
21 CY RECEIVING A COMPLAINT PURSUANT TO THIS SUBDIVISION SHALL PROVIDE THE  
22 SENIOR TENANTS' ADVOCATE WITH WRITTEN NOTICE OF THE RECEIPT OF SUCH  
23 COMPLAINT.

24 6. RETALIATORY DISCRIMINATION PROHIBITED. NO PERSON SHALL DISCRIMINATE  
25 AGAINST ANY TENANT BECAUSE SUCH TENANT, OR ANY PERSON ACTING ON BEHALF  
26 OF SUCH TENANT, HAS BROUGHT OR CAUSED TO BE BROUGHT ANY COMPLAINT TO THE  
27 SENIOR TENANTS' ADVOCATE FOR REFERRAL, OR AGAINST ANY OTHER PERSON WHO  
28 HAS GIVEN OR PROVIDED OR IS TO GIVE OR PROVIDE ANY STATEMENTS, TESTIMO-  
29 NY, OTHER EVIDENCE, OR COOPERATION IN CONNECTION WITH ANY SUCH  
30 COMPLAINT.

31 7. REGULATIONS. THE DIRECTOR OF THE OFFICE FOR THE AGING IS AUTHORIZED  
32 TO PROMULGATE REGULATIONS TO IMPLEMENT THE PROVISIONS OF THIS SECTION.

33 8. ANNUAL REPORT. THE STATE SENIOR TENANTS' ADVOCATE SHALL SUBMIT AN  
34 ANNUAL REPORT TO THE GOVERNOR, THE TEMPORARY PRESIDENT OF THE SENATE,  
35 THE SPEAKER OF THE ASSEMBLY, AND THE DIRECTOR, AND MAKE SUCH REPORT  
36 AVAILABLE TO THE PUBLIC. SUCH REPORT SHALL:

37 (A) DESCRIBE THE ACTIVITIES CARRIED OUT BY THE BUREAU OF THE SENIOR  
38 TENANTS' ADVOCATE DURING THE PRIOR CALENDAR YEAR;

39 (B) CONTAIN AND ANALYZE DATA RELATING TO COMPLAINTS CONCERNING RESI-  
40 DENTIAL HOUSING FOR SENIOR CITIZEN TENANTS, FOR THE PURPOSE OF IDENTIFY-  
41 ING AND RESOLVING RECURRING PROBLEMS;

42 (C) EVALUATE THE PROBLEMS EXPERIENCED BY, AND THE COMPLAINTS MADE BY  
43 OR ON BEHALF OF, SENIOR CITIZEN TENANTS;

44 (D) CONTAIN RECOMMENDATIONS FOR:

45 (I) APPROPRIATE STATE LEGISLATION, RULES AND REGULATIONS AND OTHER  
46 ACTION TO PRESERVE AND PROMOTE THE RIGHTS OF SENIOR CITIZEN TENANTS; AND

47 (II) IMPROVING PUBLIC AWARENESS OF SENIOR CITIZEN TENANTS' RIGHTS, AND  
48 AVAILABILITY OF PUBLIC ASSISTANCE PROGRAMS TO SENIOR CITIZEN TENANTS;  
49 AND

50 (E) ANY OTHER MATTERS THAT THE SENIOR TENANTS' ADVOCATE DETERMINES TO  
51 BE APPROPRIATE.

52 S 2. This act shall take effect on the one hundred eightieth day after  
53 it shall have become a law; provided, however, that any rules or regu-  
54 lations necessary for the timely implementation of the provisions of  
55 this act on its effective date shall be promulgated on or before such  
56 date.