

2701--A

2011-2012 Regular Sessions

I N S E N A T E

January 28, 2011

Introduced by Sen. SERRANO -- read twice and ordered printed, and when printed to be committed to the Committee on Housing, Construction and Community Development -- recommitted to the Committee on Housing, Construction and Community Development in accordance with Senate Rule 6, sec. 8 -- committee discharged, bill amended, ordered reprinted as amended and recommitted to said committee

AN ACT to authorize the New York city housing authority to conduct a survey of housing developments under its control for the purpose of determining the percentage of non-English proficient residents in such developments and requiring institution of language assistance programs at public housing developments at which more than ten percent of the residents do not speak English

THE PEOPLE OF THE STATE OF NEW YORK, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

1 Section 1. Not later than January 1, 2013, and every three years thereafter, the New York city housing authority shall conduct a survey of
2 each public housing development under its control to determine the
3 percentage of residents in each development who are not proficient in
4 English and ascertain the languages in which such residents are proficient. If more than ten percent of the residents of a given development
5 are non-English proficient, the development shall establish a language
6 assistance program where non-English proficient residents would have
7 effective access to communicate with development supervisors and personnel in a language in which they are proficient. This program shall
8 include, but not be limited to:
9 a. employing a minimum of one person proficient in one or more
10 languages spoken by the non-English proficient residents of the development, so as to ensure that every resident of the development has access
11 to at least one staff member who speaks at least one language spoken by
12 such resident;
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EXPLANATION--Matter in *ITALICS* (underscored) is new; matter in brackets [] is old law to be omitted.

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1 b. considering proficiency in one or more of the non-English
2 language(s) spoken at the development as a major criterion in the hiring
3 process;

4 c. ensuring that all staff members are trained on how to properly
5 utilize New York city housing authority's Language Services Unit to
6 properly communicate with residents; and

7 d. providing translation of all commonly used forms and informational
8 materials into the primary language.

9 S 2. Within 30 days of the institution of a language assistance
10 program at a development, the development management shall prepare a
11 notice of the availability of the language assistance programs for non-
12 English proficient residents and shall mail such notice to the homes of
13 the development's non-English proficient residents. The notice shall be
14 written in the residents' primary language and shall specify the name
15 and contact information for the bilingual employees employed by the
16 development.

17 S 3. Each development shall keep a record documenting its language
18 assistance program and shall submit a summary report annually to the New
19 York city housing authority. Such record and report shall include, but
20 not be limited to:

21 a. The number of non-English proficient residents who receive such
22 assistance;

23 b. The number of non-English proficient households where one resident
24 is English language proficient;

25 c. The number of complaints filed by non-English proficient or limited
26 English proficient residents; and

27 d. The number of bilingual personnel used to assist in the language
28 assistance and translation services.

29 S 4. The New York city housing authority shall promulgate such rules,
30 regulations and standards as may be necessary and proper to implement
31 the provisions of this act, including the undertaking of the survey, the
32 establishment of the language assistance programs and the monitoring of
33 such programs to ensure on-going compliance by the developments at which
34 the programs are instituted.

35 S 5. This act shall take effect immediately.