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I N S E N A T E

February 4, 2010

Introduced by Sens. MORAHAN, HUNTLEY -- read twice and ordered printed,
and when printed to be committed to the Committee on Mental Health and
Developmental Disabilities

AN ACT to amend the mental hygiene law, in relation to the establishment
of procedures or mechanisms to receive allegations of abuse or
mistreatment of patients served by programs licensed or operated under
the mental hygiene law and repealing certain provisions of such law
relating thereto

THE PEOPLE OF THE STATE OF NEW YORK, REPRESENTED IN SENATE AND ASSEM-
BLY, DO ENACT AS FOLLOWS:

1 Section 1. Subdivision 6 of section 29.29 of the mental hygiene law is
2 REPEALED and a new subdivision 6 is added to read as follows:

3 6. THE COMMISSIONERS SHALL ESTABLISH PROCEDURES OR MECHANISMS TO
4 RECEIVE ALLEGATIONS OR COMPLAINTS OF ABUSE OR MISTREATMENT OF PATIENTS
5 SERVED BY PROGRAMS LICENSED OR OPERATED BY THE OFFICES, INCLUDING
6 RECEIPT OF ANONYMOUS ALLEGATIONS OR COMPLAINTS. SUCH MECHANISMS SHALL
7 INCLUDE THE OPERATION OF A TOLL-FREE NUMBER. ALLEGATIONS OR COMPLAINTS
8 RECEIVED SHALL BE EVALUATED AND, IF NECESSARY, REFERRED FOR APPROPRIATE
9 CORRECTIVE ACTION, CONSISTENT WITH LAWS, REGULATIONS AND PROCEDURES
10 ESTABLISHED FOR THE INVESTIGATION, RESOLUTION AND RESPONSE TO INCIDENT
11 REPORTS TO ENSURE THE CARE AND SAFETY OF ALL PATIENTS. THE INABILITY OF
12 THE PERSON REPORTING THE ABUSE TO IDENTIFY THE ALLEGED PERPETRATOR
13 SHALL, IN NO CIRCUMSTANCE, CONSTITUTE THE SOLE CAUSE TO REJECT SUCH
14 ALLEGATION FOR INVESTIGATION OR FAIL TO REFER SUCH ALLEGATION FOR
15 CORRECTIVE ACTION. WHEN AN ALLEGATION OF ABUSE OR MALTREATMENT OF A
16 CHILD IS MADE, THE ALLEGATION SHALL BE REFERRED TO THE STATEWIDE CENTRAL
17 REGISTER OF CHILD ABUSE AND MALTREATMENT, ESTABLISHED PURSUANT TO
18 SECTION FOUR HUNDRED TWENTY-TWO OF THE SOCIAL SERVICES LAW.

19 S 2. Paragraph 1 of subdivision (c) of section 45.07 of the mental
20 hygiene law, as amended by chapter 323 of the laws of 2008, is amended
21 to read as follows:

22 1. Establish procedures to assure effective investigation of
23 complaints of patients and their parents or legal guardians and employ-
24 ees of mental hygiene facilities affecting such patients including alle-

EXPLANATION--Matter in ITALICS (underscored) is new; matter in brackets
[] is old law to be omitted.

LBD12141-07-0

1 gations of patient abuse or mistreatment, including all reports of abuse
2 or neglect of children in residential care as defined in paragraphs (g),
3 (h) and (i) of subdivision four of section four hundred twelve-a of the
4 social services law, except such facilities or programs enumerated in
5 paragraph (j) of subdivision four of such section, and made pursuant to
6 title six of article six of such law. Such procedures shall include but
7 not be limited to receipt of written complaints, interviews of persons,
8 patients and employees and on-site monitoring of conditions. In addi-
9 tion, the commission shall establish procedures for the speedy and
10 impartial review of patient abuse and mistreatment allegations called to
11 its attention. NO COMPLAINT, REPORT OR ALLEGATION SHALL BE DECLINED BY
12 THE COMMISSION SOLELY BECAUSE THE COMPLAINT, REPORT OR ALLEGATION IS
13 MADE ANONYMOUSLY.

14 S 3. This act shall take effect on the one hundred eightieth day after
15 it shall have become a law.