7828

IN SENATE

May 14, 2010

- Introduced by Sen. DUANE -- (at request of the Department of Health) -- read twice and ordered printed, and when printed to be committed to the Committee on Health
- AN ACT to amend the public health law and the education law, in relation to adverse event reporting and notification by hospitals and diagnostic and treatment centers; and to amend part X2 of chapter 62 of the laws of 2003, amending the public health law relating to allowing for the use of funds of the office of professional medical conduct for activities of the patient health information and quality improvement act of 2000, in relation to omitting sunset provisions for enhanced penalties

THE PEOPLE OF THE STATE OF NEW YORK, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

1 Section 1. Section 2805-1 of the public health law, as added by chap-2 ter 266 of the laws of 1986, subdivision 3 as amended by chapter 542 of 3 the laws of 2000, subdivision 4 as added and subdivision 5 as renumbered 4 by chapter 632 of the laws of 2006, is amended to read as follows:

5 S 2805-1. [Incident] ADVERSE EVENT reporting. 1. (A) FOR PURPOSES OF 6 THIS SECTION, "HOSPITAL" MEANS ANY GENERAL HOSPITAL OR DIAGNOSTIC AND 7 TREATMENT CENTER.

8 (B) All hospitals[, as defined in subdivision ten of section twentyeight hundred one of this article, ] shall be required to report [inci-9 dents] ADVERSE EVENTS described by subdivision two of this section to 10 the department WITHIN TWENTY-FOUR HOURS OF OBTAINING KNOWLEDGE OF ANY 11 12 INFORMATION WHICH REASONABLY APPEARS TO SHOW THAT SUCH AN ADVERSE EVENT 13 HAS OCCURRED. SUCH REPORT SHALL BE MADE in a manner [and within time periods] as may be specified by regulation of the department. 14

15 2. The following [incidents] ADVERSE EVENTS shall be reported to the 16 department:

17 (a) patients' deaths or impairments of bodily functions in circum-18 stances other than those related to the natural course of illness, 19 disease or proper treatment in accordance with generally accepted 20 medical standards;

21 (b) fires in the hospital which disrupt the provision of patient care 22 services or cause harm to patients or staff;

EXPLANATION--Matter in ITALICS (underscored) is new; matter in brackets
[] is old law to be omitted.

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equipment malfunction during treatment or diagnosis of a patient 1 (C) 2 which did or could have adversely affected a patient or hospital person-3 nel; 4 (d) poisoning occurring within the hospital; 5 (e) strikes by hospital staff; 6 disasters or other emergency situations external to the hospital (f) 7 environment which affect hospital operations; [and] 8 (g) termination of any services vital to the continued safe operation 9 of the hospital or to the health and safety of its patients and person-10 nel, including but not limited to the anticipated or actual termination 11 of telephone, electric, gas, fuel, water, heat, air conditioning, rodent or pest control, laundry services, food or contract services[.]; 12 13 SERIOUS CRIMES OCCURRING ON HOSPITAL PREMISES OR GROUNDS, AS (H) DEFINED BY THE COMMISSIONER; AND 14 15 (I) OTHER SERIOUS ADVERSE EVENTS AS DETERMINED BY THE COMMISSIONER 16 AFTER CONSIDERATION OF NATIONAL STANDARDS AND EXPERT ADVICE PROVIDED 17 PURSUANT TO SUBDIVISION SIX OF THIS SECTION. 3. (A)(I) The hospital shall conduct an investigation of [incidents] 18 EVENTS described in paragraphs (a) [through (d)] AND (C) of 19 ADVERSE subdivision two of this section. THE HOSPITAL SHALL COMPLETE SUCH INVES-20 21 TIGATION AND PROVIDE TO THE DEPARTMENT A WRITTEN REPORT THEREOF within 22 thirty days of obtaining knowledge of any information which reasonably appears to show that such an [incident] ADVERSE EVENT has occurred[, 23 24 provided that, if the hospital reasonably expects such investigation to 25 extend beyond such thirty day period, the hospital shall notify the 26 department of such expectation and the reason therefor, and shall inform the department of the expected completion date of the investigation. The 27 28 hospital shall provide to the department a copy of the investigation 29 report within twenty-four hours of completion. Nothing herein shall limit the authority of the department to conduct an investigation of 30 incidents occurring in general hospitals]. 31 32 (II) IF DIRECTED TO DO SO BY THE DEPARTMENT, THE HOSPITAL SHALL 33 CONDUCT INVESTIGATION OF ADVERSE EVENTS DESCRIBED IN PARAGRAPHS (B) AN 34 AND (D) THROUGH (I) OF SUBDIVISION TWO OF THIS SECTION AND SHALL 35 COMPLETE SUCH INVESTIGATION AND PROVIDE TO THE DEPARTMENT A WRITTEN REPORT THEREOF WITHIN THIRTY DAYS OF RECEIVING SUCH DIRECTION 36 FROM THE 37 DEPARTMENT. 38 (B) A HOSPITAL MAY SUBMIT TO THE COMMISSIONER A WRITTEN REQUEST FOR AN 39 EXTENSION OF TIME TO COMPLETE AN INVESTIGATION AND SUBMIT AN INVESTI-40 GATION REPORT PURSUANT TO PARAGRAPH (A) THIS SUBDIVISION. OF SUCH LENGTH OF THE EXTENSION REQUESTED, WHY SUCH 41 REOUEST SHALL STATE THE EXTENSION IS NECESSARY, AND WHAT STEPS HAVE BEEN OR WILL BE TAKEN BY THE 42 43 HOSPITAL TO ENSURE THAT PATIENT SAFETY WOULD NOT BE COMPROMISED ΒY 44 APPROVAL OF SUCH EXTENSION. THE COMMISSIONER MAY GRANT AN EXTENSION IF 45 HE OR SHE FINDS IT TO BE REASONABLE AFTER CONSIDERATION OF THE INFORMA-TION SUBMITTED BY THE HOSPITAL AND FACTORS INCLUDING BUT NOT LIMITED TO 46 47 THE SERIOUSNESS OF THE EVENT, THE MAGNITUDE AND URGENCY OF THE IT RISK THE LIKELIHOOD OF REPETITION AND THE IMPACT AN EXTENSION MAY 48 PRESENTS, 49 HAVE UPON PATIENT SAFETY. THE COMMISSIONER MAY, IN HIS OR HER 50 AN EXTENSION OF TIME WHICH IS OF LONGER OR SHORTER DISCRETION, GRANT DURATION THAN THAT REQUESTED BY THE HOSPITAL AND MAY, IN HIS OR HER 51 ADDITIONAL EXTENSIONS UNDER THE SAME CRITERIA LISTED 52 DISCRETION, GRANT 53 HEREIN. 54 4. NOTHING HEREIN SHALL LIMIT THE AUTHORITY OF THE DEPARTMENT TΟ 55 INVESTIGATIONS OF ADVERSE EVENTS OCCURRING IN HOSPITALS, NOR TO CONDUCT

56 ENFORCE THE PROVISIONS OF THIS CHAPTER BASED ON SUCH EVENTS.

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5. THE DEPARTMENT SHALL ANALYZE REPORTS OF INVESTIGATIONS OF ADVERSE 1 2 EVENTS AND USE SUCH ANALYSES IN THE DEVELOPMENT, DISSEMINATION AND 3 TRACKING OF PATIENT SAFETY GOALS AND BEST PRACTICES IN PATIENT SAFETY. 4 THE DEPARTMENT MAY ALSO RELEASE TO HOSPITALS OR TO THE PUBLIC OR BOTH 5 ANALYSES AND FINDINGS DERIVED FROM THE ADVERSE EVENT DATA IN A FORMAT 6 THAT DOES NOT IDENTIFY SPECIFIC PATIENTS.

7 6. THE DEPARTMENT SHALL CONSULT, AS APPROPRIATE, WITH CLINICIANS, 8 HOSPITAL ADMINISTRATORS, RESEARCHERS AND CONSUMERS WITH EXPERTISE IN THE AREA OF PATIENT SAFETY AND QUALITY IMPROVEMENT CONCERNING: 9

10 (A) IMPROVEMENTS TO THE ADVERSE EVENT REPORTING SYSTEM, INCLUDING BUT 11 NOT LIMITED TO, CHANGES IN THE TYPES OF ADVERSE EVENTS AND OTHER RELE-12 VANT PATIENT DATA THAT SHOULD BE REPORTED;

13 (B) INTEGRATION OF ADVERSE EVENT DATA WITH OTHER DATA REPORTING 14 SYSTEMS FOR PURPOSES OF IMPROVING PATIENT SAFETY;

15 (C) COLLABORATIVE STRATEGIES TO IMPROVE PATIENT SAFETY WHICH MAY INCLUDE, BUT ARE NOT LIMITED TO, CONSULTATION WITH HOSPITALS TO IDENTIFY 16 EFFECTIVE STRATEGIES DEPLOYED TO PROMOTE PATIENT SAFETY AND DEVELOPMENT 17 OF EDUCATION PROGRAMS TO TARGET AREAS IN NEED OF IMPROVEMENT BASED ON 18 19 FINDINGS OF THE ADVERSE EVENT REPORTING SYSTEM;

20 (D) THE TYPES OF ADVERSE EVENT DATA THAT SHOULD BE DISCLOSED TO THE 21 PUBLIC; AND 22

(E) STRATEGIES TO ENCOURAGE REPORTING UNDER THIS SECTION.

7. (A) EACH GENERAL HOSPITAL, AND EACH DIAGNOSTIC AND TREATMENT CENTER 23 THAT PROVIDES AMBULATORY SURGERY, DIAGNOSTIC OR THERAPEUTIC RADIATION OR 24 25 END STAGE RENAL DISEASE SERVICES, SHALL ESTABLISH A PATIENT SAFETY 26 COMMITTEE WHICH SHALL BE CHARGED WITH:

27 (I) CONDUCTING ONGOING ANALYSIS AND APPLICATION OF EVIDENCE-BASED 28 PATIENT SAFETY PRACTICES IN ORDER TO REDUCE THE PROBABILITY OF ADVERSE 29 EVENTS;

(II) CONDUCTING ANALYSES OF ADVERSE EVENTS AND NEAR-MISS EVENTS THAT 30 31 OCCUR WITHIN THE FACILITY; AND

32 (III) DEVELOPING AND PROMOTING THE IMPLEMENTATION OF RISK REDUCTION 33 STRATEGIES TO PREVENT THE OCCURRENCE OF ADVERSE OR NEAR-MISS EVENTS.

34 (B) THE RESPONSIBILITIES OF THE PATIENT SAFETY COMMITTEE MAY BE 35 ASSUMED BY AN EXISTING COMMITTEE OF THE HOSPITAL, PROVIDED THAT SUCH COMMITTEE SATISFIES THE REQUIREMENTS SET FORTH IN THIS SECTION AND IN 36 37 REGULATIONS PROMULGATED BY THE COMMISSIONER.

38 (C) THE PATIENT SAFETY COMMITTEE SHALL BE CHAIRED BY A PATIENT SAFETY 39 OFFICER WHO SHALL REPORT DIRECTLY TO THE CHIEF EXECUTIVE OFFICER OR 40 ADMINISTRATOR, AS APPLICABLE, AND SHALL PRESENT ON AT LEAST A OUARTERLY BASIS TO THE GOVERNING BODY OF THE HOSPITAL A REPORT ON THE COMMITTEE'S 41 ACTIVITIES, FINDINGS AND RECOMMENDATIONS AND THE STATUS OF EFFORTS TO 42 43 IMPLEMENT THOSE RECOMMENDATIONS PREVIOUSLY MADE BY THE COMMITTEE AND 44 ADOPTED.

45 (D) FOR PURPOSES OF THIS SUBDIVISION, "NEAR-MISS EVENT" MEANS AN EVENT OR SITUATION THAT COULD HAVE RESULTED IN AN ADVERSE EVENT BUT DID NOT, 46 47 EITHER BY CHANCE OR THROUGH TIMELY INTERVENTION.

48 [4.] 8. The commissioner shall establish protocols for hospital 49 personnel where a patient under the age of eighteen years dies during 50 transportation to the hospital or while at the hospital, under circum-51 stances other than those related to the natural course of illness, disease or proper treatment in accordance with generally accepted 52 medical standards. Such protocols shall address matters including, but 53 54 not limited to, the following:

55 (a) medical and social history, and examination of the patient;

56 (b) preservation of evidence and chain of custody;

(c) questioning of the patient's family, guardian or person in 1 2 parental authority; (d) circumstances surrounding the injury resulting in death; 3 4 (e) determination of the cause of death; 5 (f) notification of law enforcement personnel; and 6 (g) reporting requirements under title six of article six of the 7 social services law. 8 In developing such protocols, the commissioner shall consult with the 9 office of children and family services, local departments of social 10 services, coordinators of child fatality review teams established pursuant to section four hundred twenty-two-b of the social services law, law 11 enforcement agencies, pediatricians preferably with expertise in the 12 area of child abuse and maltreatment or forensic pediatrics, and such 13 14 other persons as the commissioner deems necessary. 15 [5.] 9. The commissioner shall make, adopt, promulgate and enforce such rules and regulations as he may deem appropriate to effectuate the 16 17 purposes of this section. 10. (A) NOTWITHSTANDING ANY INCONSISTENT PROVISION OF SECTION TWELVE 18 19 OF THIS CHAPTER OR ANY OTHER LAW, THE COMMISSIONER MAY IMPOSE A CIVIL PENALTY NOT TO EXCEED FIVE THOUSAND DOLLARS FOR EACH VIOLATION OF 20 THE 21 REQUIREMENTS OF THIS SECTION OR THE RULES AND REGULATIONS PROMULGATED 22 PURSUANT TO SUCH SECTION PERTAINING TO THE TIMELY REPORTING AND INVESTI-23 GATION OF ADVERSE EVENTS AND THE SUBMISSION OF INVESTIGATION REPORTS 24 CONCERNING SUCH EVENTS. 25 THE PENALTY PROVIDED FOR IN PARAGRAPH (A) OF THIS SUBDIVISION MAY (B) 26 BE INCREASED TO AN AMOUNT NOT TO EXCEED SEVEN THOUSAND FIVE HUNDRED 27 DOLLARS FOR A SUBSEQUENT VIOLATION IF THE PERSON COMMITTED THE SAME 28 VIOLATION, WITH RESPECT TO THE SAME OR ANY OTHER PERSON OR PERSONS, 29 WITHIN TWELVE MONTHS OF THE INITIAL VIOLATION FOR WHICH A PENALTY WAS ASSESSED PURSUANT TO PARAGRAPH (A) OF THIS SUBDIVISION. 30 (C) THE PENALTY PROVIDED FOR IN PARAGRAPH (A) OF THIS SUBDIVISION 31 MAY 32 INCREASED TO AN AMOUNT NOT TO EXCEED TEN THOUSAND DOLLARS FOR EACH BE33 VIOLATION IF THE ADVERSE EVENT DIRECTLY RESULTED IN SERIOUS PHYSICAL 34 HARM TO A PATIENT OR PATIENTS. (D) IN ADDITION TO THE PENALTIES AVAILABLE UNDER SUBDIVISIONS (A), (B) 35 AND (C) OF THIS SUBDIVISION, THE COMMISSIONER MAY IMPOSE A CIVIL PENALTY 36 FIVE HUNDRED DOLLARS FOR EACH DAY THAT A HOSPITAL FAILS TO SUBMIT AN 37 OF 38 INVESTIGATION REPORT AS REQUIRED PURSUANT TO PARAGRAPH (A) OF SUBDIVI-39 OF THIS SECTION, IF THE COMMISSIONER HAS NOT AUTHORIZED AN SION THREE 40 EXTENSION OF TIME PURSUANT TO PARAGRAPH (B) OF SUBDIVISION THREE OF THIS 41 SECTION. (E) THE COMPTROLLER IS HEREBY AUTHORIZED AND DIRECTED TO DEPOSIT 42 AMOUNTS COLLECTED UNDER THIS SUBDIVISION TO THE PATIENT SAFETY CENTER 43 44 ACCOUNT TO BE USED FOR PURPOSES OF THE PATIENT SAFETY CENTER CREATED BY 45 TITLE TWO OF ARTICLE TWENTY-NINE-D OF THIS CHAPTER. (F) 46 ANY CIVIL PENALTIES AVAILABLE UNDER THIS SUBDIVISION SHALL BE 47 ASSESSED SUBJECT TO THE APPLICABLE PROVISIONS OF SECTIONS TWELVE AND 48 TWELVE-A OF THIS CHAPTER. Section 2805-m of the public health law, as amended by chapter 49 2. S 50 808 of the laws of 1987, is amended to read as follows: 51 2805-m. Confidentiality. 1. The information required to be S collected and maintained pursuant to sections twenty-eight hundred 52 five-j and twenty-eight hundred five-k of this article[,] AND THE 53 54 reports required to be submitted pursuant to section twenty-eight 55 hundred five-1 of this article [and any incident reporting requirements 56 imposed upon diagnostic and treatment centers pursuant to the provisions

1 of this chapter] shall be kept confidential and shall not be released 2 except to the department or pursuant to subdivision four of section 3 twenty-eight hundred five-k of this article.

4 2. Notwithstanding any other provisions of law, none of the records, 5 documentation or committee actions or records required pursuant to 6 sections twenty-eight hundred five-j [and], twenty-eight hundred five-k 7 OR TWENTY-EIGHT HUNDRED FIVE-L of this article[,] NOR the reports 8 required pursuant to section twenty-eight hundred five-1 of this article 9 any incident reporting requirements imposed upon diagnostic and [nor 10 treatment centers pursuant to the provisions of this chapter] shall be 11 subject to disclosure under article six of the public officers law or article thirty-one of the civil practice law and rules, except as here-12 inafter provided or as provided by any other provision of law. No person 13 14 attendance at a meeting of any such committee shall be required to in 15 testify as to what transpired thereat. The prohibition relating to discovery of testimony shall not apply to the statements made by any 16 person in attendance at such a meeting who is a party to an action or 17 18 proceeding the subject matter of which was reviewed at such meeting.

19 There shall be no monetary liability on the part of, and no cause 3. 20 of action for damages shall arise against, any person, partnership, 21 corporation, firm, society, or other entity on account of the communi-22 cation of information in the possession of such person or entity, or on account of any recommendation or evaluation, regarding the qualifica-23 24 tions, fitness, or professional conduct or practices of a physician, to 25 any governmental agency, medical or specialists society, or hospital as 26 required by sections twenty-eight hundred five-j, twenty-eight hundred 27 five-k and twenty-eight hundred five-l of this article [or any incident reporting requirements imposed upon diagnostic and treatment centers pursuant to the provisions of this chapter]. The foregoing shall not 28 29 30 apply to information which is untrue and communicated with malicious 31 intent.

32 S 3. Subdivision 3 of section 6527 of the education law, as amended by 33 chapter 257 of the laws of 1987, is amended to read as follows:

34 3. No individual who serves as a member of (a) a committee established to administer a utilization review plan of a hospital, including a 35 hospital as defined in article twenty-eight of the public health law or 36 37 a hospital as defined in subdivision ten of section 1.03 of the mental hygiene law, or (b) a committee having the responsibility of the inves-38 tigation of an incident reported pursuant to section 29.29 of the mental 39 40 hygiene law or the evaluation and improvement of the quality of care rendered in a hospital as defined in article twenty-eight of the public 41 health law or a hospital as defined in subdivision ten of section 1.03 42 43 of the mental hygiene law, or (c) any medical review committee or 44 subcommittee thereof of a local, county or state medical, dental, podiatry or optometrical society, any such society itself, a professional standards review organization or an individual when such committee, 45 46 47 subcommittee, society, organization or individual is performing any 48 medical or quality assurance review function including the investigation 49 of an incident reported pursuant to section 29.29 of the mental hygiene 50 either described in clauses (a) and (b) of this subdivision, law, 51 required by law, or involving any controversy or dispute between (i) a physician, dentist, podiatrist or optometrist or hospital administrator 52 53 and a patient concerning the diagnosis, treatment or care of such 54 patient or the fees or charges therefor or (ii) a physician, dentist, 55 podiatrist or optometrist or hospital administrator and a provider of 56 medical, dental, podiatric or optometrical services concerning any

medical or health charges or fees of such physician, dentist, podiatrist 1 2 or optometrist, or (d) a committee appointed pursuant to section twen-3 ty-eight hundred five-j of the public health law to participate in the 4 medical and dental malpractice prevention program, or (e) any individual who participated in the preparation of [incident] ADVERSE EVENT reports 5 6 required by the department of health pursuant to section twenty-eight 7 hundred five-l of the public health law, or (f) a committee established to administer a utilization review plan, or a committee having the responsibility of evaluation and improvement of the quality of care 8 9 10 rendered, in a health maintenance organization organized under article 11 forty-four of the public health law or article forty-three of the insurance law, including a committee of an individual practice association or 12 medical group acting pursuant to a contract with such a health mainte-13 nance organization, shall be liable in damages to any person 14 for any 15 action taken or recommendations made, by him within the scope of his function in such capacity provided that (a) such individual has taken 16 17 action or made recommendations within the scope of his function and 18 without malice, and (b) in the reasonable belief after reasonable inves-19 tigation that the act or recommendation was warranted, based upon the 20 facts disclosed.

21 Neither the proceedings nor the records relating to performance of a 22 medical or a quality assurance review function or participation in a medical and dental malpractice prevention program nor any report 23 24 required by the department of health pursuant to section twenty-eight 25 hundred five-l of the public health law described herein, including the 26 investigation of an incident reported pursuant to section 29.29 of the 27 mental hygiene law, shall be subject to disclosure under article thirty-one of the civil practice law and rules except as hereinafter 28 provided or as provided by any other provision of law. No person in 29 attendance at a meeting when a medical or a quality assurance review or 30 a medical and dental malpractice prevention program or an incident reporting function described herein was performed, including the inves-31 32 33 tigation of an incident reported pursuant to section 29.29 of the mental hygiene law, shall be required to testify as to what transpired thereat. 34 35 The prohibition relating to discovery of testimony shall not apply to the statements made by any person in attendance at such a meeting who is 36 37 a party to an action or proceeding the subject matter of which was 38 reviewed at such meeting.

39 S 4. Section 4 of part X2 of chapter 62 of the laws of 2003, amending 40 the public health law relating to allowing for the use of funds of the 41 office of professional medical conduct for activities of the patient 42 health information and quality improvement act of 2000, as amended by 43 chapter 21 of the laws of 2010, is amended to read as follows:

44 S 4. This act shall take effect immediately; provided that the 45 provisions of section one of this act shall be deemed to have been in 46 full force and effect on and after April 1, 2003[, and shall expire 47 March 31, 2011 when upon such date the provisions of such section shall 48 be deemed repealed].

S 5. This act shall take effect on the one hundred eightieth day after it shall have become law; provided, however, that effective immediately, the addition, amendment and repeal of any rule or regulation necessary for the implementation of this act on its effective date is authorized and directed to be made and completed on or before such effective date.