

# STATE OF NEW YORK

5800

2025-2026 Regular Sessions

## IN SENATE

March 3, 2025

Introduced by Sens. SEPULVEDA, COMRIE -- read twice and ordered printed,  
and when printed to be committed to the Committee on Crime Victims,  
Crime and Correction

AN ACT to amend the correction law, in relation to providing electronic  
mail services to an incarcerated individual

The People of the State of New York, represented in Senate and Assem-  
bly, do enact as follows:

1 Section 1. Section 623 of the correction law, as amended by chapter  
2 322 of the laws of 2021, is amended to read as follows:

3 § 623. Incarcerated individual telephone and electronic mail services.

4 1. Telephone and electronic mail services contracts for incarcerated  
5 individuals in state correctional facilities shall be subject to the  
6 procurement provisions as set forth in article eleven of the state  
7 finance law provided, however, that when determining the best value of  
8 such telephone and electronic mail service, the lowest possible cost to  
9 the telephone and electronic mail user shall be emphasized.

10 2. a. The department shall make available either a "prepaid" or  
11 "collect call" system, or a combination thereof, for telephone service.  
12 Under the "prepaid" system, funds may be deposited into an account in  
13 order to pay for station-to-station calls, provided that nothing in this  
14 subdivision shall require the department to provide or administer a  
15 prepaid system. Under a "collect call" system, call recipients are  
16 billed for the cost of an accepted telephone call initiated by an incar-  
17 cerated individual. Under such "collect call" system, the provider of  
18 incarcerated individual telephone service, as an additional means of  
19 payment, must permit the recipient of incarcerated individual calls to  
20 establish an account with such provider in order to deposit funds to pay  
21 for such collect calls in advance.

22 b. The department shall make available a "prepaid" system for elec-  
23 tronic mail service. Under the "prepaid" system, funds may be deposited  
24 into an account in order to pay for additional electronic mail pursuant

EXPLANATION--Matter in italics (underscored) is new; matter in brackets  
[-] is old law to be omitted.

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1 to subdivision three of this section, provided that nothing in this  
2 subdivision shall require the department to provide or administer a  
3 prepaid system.

4 3. The department shall provide secure electronic mail services to  
5 individuals in its custody. An incarcerated individual may send up to  
6 ten electronic mail letters a day at no charge. Additional electronic  
7 mail letters sent by such incarcerated individual may incur a charge of  
8 no more than twenty-five cents per electronic mail letter on a prepaid  
9 account established pursuant to paragraph b of subdivision two of this  
10 section. No person shall be charged for sending a secure electronic mail  
11 letter to an incarcerated individual.

12 4. The department shall not accept or receive revenue in excess of its  
13 reasonable operating cost for establishing and administering such tele-  
14 phone and electronic mail system services as provided in subdivisions  
15 one [~~and~~], two and three of this section.

16 [~~4~~] 5. The department shall establish rules and regulations or  
17 departmental procedures to ensure that any incarcerated individual phone  
18 call and electronic mail system established by this section provides  
19 reasonable security measures to preserve the safety and security of each  
20 correctional facility, all staff and all persons outside a facility who  
21 may receive incarcerated individual phone calls or electronic mail  
22 letters.

23 § 2. This act shall take effect on the one hundred twentieth day after  
24 it shall have become a law.