STATE OF NEW YORK

5472

2025-2026 Regular Sessions

IN ASSEMBLY

February 14, 2025

Introduced by M. of A. BORES -- read once and referred to the Committee on Governmental Operations

AN ACT to amend the executive law, in relation to requiring the governor to prepare an annual management report of the state

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. This act shall be known and may be cited as the "service delivery transparency act".

§ 2. The executive law is amended by adding a new section 13 to read as follows:

§ 13. State management report. 1. Definitions. For purposes of this section:

(a) "State agency" shall mean any state department, board, bureau, division, commission, committee, public authority, public benefit corporation, council, office, or other governmental entity in the executive branch of government performing a governmental or proprietary function for the state.

(b) "Performance goals" shall mean goals and metrics which: (i) provide improved transparency to the public about the state's performance and quality of life in the state; (ii) are in a format that allows the public to better understand the agency's service delivery processes, including what occurs at each step of the process and how long each step takes to complete; and (iii) are updated as frequently as practicable and shall provide the most recent data with a minimum of lag time.

2. Not later than January thirtieth of each year, the governor shall make public and submit to the temporary president of the senate and the speaker of the assembly a preliminary management report of the state and not later than September fifteenth of each year the governor shall make public and submit to the temporary president of the senate and the speaker of the assembly a management report of the state.

EXPLANATION--Matter in *italics* (underscored) is new; matter in brackets [-] is old law to be omitted.

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3. The preliminary management report shall contain for each state agency:

(a) a statement of actual performance for the first six months of the current fiscal year relative to the performance goals and measures established for such year;

(b) proposed performance goals and measures for the next fiscal year, reflecting budgetary decisions made as of the date of submission of the proposed budget submitted annually by the governor to the legislature;

(c) an explanation in narrative and/or tabular form of significant changes in the performance goals and measures from the current budget to the proposed budget submitted annually by the governor to the legislature; and

(d) an appendix indicating the relationship between the performance goals and measures included in the management report and the corresponding appropriations contained in the proposed budget submitted annually by the governor to the legislature.

4. The management report shall contain for each agency:

(a) performance goals for the current fiscal year and a statement and explanation of performance measures;

(b) a statement of actual performance for the entire previous fiscal year relative to performance goals;

(c) a statement of the status of the agency's internal control environment and systems, including a summary of any actions taken during the previous fiscal year, and any actions being taken during the current fiscal year to strengthen the agency's internal control environment and system;

(d) a summary of rulemaking actions undertaken by the agency during the past fiscal year including:

(i) the number of rulemaking actions taken;

(ii) the number of such actions which were not noticed in the regulatory agenda prepared for such fiscal year, including a summary of the reasons such rules were not included in such regulatory agenda; and

(iii) the number of such actions which were adopted under emergency rulemaking procedures;

(e) a summary of the procurement actions taken during the previous fiscal year;

(f) information regarding how well the agency is serving its customers including timeliness in responding to emails, letters and service requests; and

(g) an appendix indicating the relationship between the performance goals included in the management report and the corresponding expenditures made pursuant to the adopted budget for the previous fiscal year.

§ 3. This act shall take effect immediately.