

STATE OF NEW YORK

7428

2021-2022 Regular Sessions

IN ASSEMBLY

May 7, 2021

Introduced by M. of A. JOYNER -- read once and referred to the Committee on Governmental Operations

AN ACT to amend the executive law, the public authorities law and the county law, in relation to requiring certain documents and forms to be provided in multiple languages

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

1 Section 1. Legislative findings and intent. The legislature hereby
2 finds that as New York's immigrant population continues to grow, inability
3 to access documents translated into languages that community members
4 read and lack of interpretation of government services and resources
5 into languages that community members speak are major barriers to the
6 advancement of the state's immigrant population. However, currently New
7 York only requires translation services into six languages, based on an
8 Executive Order signed in 2011, leaving many New Yorkers without access
9 to translation in languages they speak, and none of the current six
10 languages are widely spoken among immigrants from the African continent
11 or the Middle East. Translation is also only mandatory in a handful of
12 executive specific agencies, instead of across all subdivisions of state
13 and county government. The legislature believes language access improves
14 the lives of immigrants by increasing opportunities for employment,
15 business ownership, and other vital services, while making staff time at
16 state agencies and authorities more efficient, benefiting all of New
17 York.

18 § 2. The executive law is amended by adding a new article 49-C to read
19 as follows:

ARTICLE 49-C LANGUAGE ACCESS

Section 996. Language access.

23 § 996. Language access. 1. Each state agency that provides direct
24 public services shall translate vital documents, including essential

EXPLANATION--Matter in italics (underscored) is new; matter in brackets
[-] is old law to be omitted.

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1 public documents such as forms and instructions provided to or completed
2 by program beneficiaries or participants. Such translation shall be
3 available in the twelve most common non-English languages spoken by
4 limited English proficient immigrants of five years or less according to
5 the American community survey, as published by the United States census
6 bureau.

7 2. Each such agency shall additionally make such translations avail-
8 able within each region of the state, as established by article eleven
9 of the economic development law, in the three most common non-English
10 languages which are spoken in that region by limited English proficient
11 immigrants of five years or less, according to the American community
12 survey, as published by the United States census bureau, which are not
13 already included among the twelve languages specified in subdivision one
14 of this section.

15 3. The list of most common languages shall be updated every two years,
16 based on the most recent American community survey data, as published by
17 the United States census bureau.

18 4. Each agency shall provide interpretation services between the agen-
19 cy and an individual in their primary language with respect to the
20 provision of services or benefits.

21 5. Within ninety days of the effective date of this section, each
22 agency shall publicly publish a language access plan which reflects how
23 the agency will comply with the language access requirements of this
24 section, and shall set forth, at a minimum:

25 (a) when and by what means the agency will provide or is already
26 providing language access services;

27 (b) the titles of all available translated documents and the languages
28 into which they have been translated;

29 (c) the number of public contact positions in the agency and the
30 number of bilingual employees in public contact positions including the
31 language they speak;

32 (d) a training plan for agency employees which includes, at a minimum,
33 annual training on the language access policies of the agency and how to
34 provide language assistance services;

35 (e) a plan of how the agency intends to notify the population of
36 offered language assistant services; and

37 (f) a language access coordinator at the agency, who shall be publicly
38 identified.

39 § 3. Article 9 of the public authorities law is amended by adding a
40 new title 13 to read as follows:

41 TITLE 13

42 LANGUAGE ACCESS

43 Section 2988. Language access.

44 § 2988. Language access. 1. Each state authority that provides direct
45 public services shall translate vital documents, including essential
46 public documents such as forms and instructions provided to or completed
47 by program beneficiaries or participants. The translation shall be
48 available in the twelve most common non-English languages spoken by
49 individuals with limited-English proficiency in the state within the
50 past five years, based on the American community survey, as published by
51 the United States census bureau, and relevant to services offered by
52 such agency.

53 2. The list of most common languages shall be updated no less than
54 every two years from the effective date of this section, based on the
55 most recent American community survey, as published by the United States
56 census bureau.

1 3. Each such authority shall provide interpretation services between
2 the agency and an individual in his or her primary language with respect
3 to the provision of services or benefits.

4 4. Within ninety days of the effective date of this section, each such
5 authority shall publish a language access plan which reflects how the
6 agency will comply with the language access requirements pursuant to
7 this section, and shall set forth, at a minimum:

8 a. when and by what means the authority will provide or is already
9 providing language access services;

10 b. the titles of all available translated documents and the languages
11 into which they have been translated;

12 c. the number of public contact positions in the authority and the
13 number of bilingual employees in public contact positions including the
14 language they speak;

15 d. a training plan for agency employees which includes, at a minimum,
16 annual training on the language access policies of the authority and how
17 to provide language assistance services;

18 e. a plan of how the agency intends to notify the population of
19 offered language assistant services; and

20 f. a language access coordinator at the authority, who shall be
21 publicly identified.

22 § 4. The county law is amended by adding a new article 24-A to read as
23 follows:

24 ARTICLE 24-A
25 LANGUAGE ACCESS

26 Section 950. Language access.

27 § 950. Language access. 1. Every political entity of a county that
28 provides direct public services shall translate vital documents, includ-
29 ing essential public documents such as forms and instructions provided
30 to or completed by program beneficiaries or participants. The trans-
31 lation shall be available in the twelve most common non-English
32 languages spoken by individuals with limited-English proficiency in the
33 state within the past five years, based on the American community
34 survey, as published by the United States census bureau, and relevant to
35 services offered by each of such agencies.

36 2. Notwithstanding the provisions of subdivision one of this section,
37 a county may add additional languages as necessary to accommodate local
38 variances from statewide languages, provided such languages are added
39 after public notice and opportunity to comment.

40 3. The list of most common languages shall be updated no less than
41 every two years from the effective date of this section, based on the
42 most recent American community survey, as published by the United States
43 census bureau, and any additional languages such county shall choose to
44 select.

45 4. Each such political entity of a county shall provide interpretation
46 services between the entity and an individual in his or her primary
47 language with respect to the provision of services or benefits.

48 § 5. This act shall take effect immediately.