

STATE OF NEW YORK

1064

2021-2022 Regular Sessions

IN ASSEMBLY

January 7, 2021

Introduced by M. of A. CAHILL -- Multi-Sponsored by -- M. of A. COOK,
GALEF -- read once and referred to the Committee on Consumer Affairs
and Protection

AN ACT to amend the public service law, in relation to requiring tele-
phone service providers to furnish a toll-free consumer service number
for consumers offered unsolicited services

The People of the State of New York, represented in Senate and Assem-
bly, do enact as follows:

1 Section 1. The public service law is amended by adding a new section
2 92-j to read as follows:

3 § 92-j. Toll-free consumer service number for consumers offered unso-
4 licited services. Any person, firm, corporation, partnership, associ-
5 ation, company or business offering or providing to a consumer unsolic-
6 ited telephone services without charge for a specified period of use
7 time or for a specified value of use time by means of a telephone call-
8 ing card number, account number, electronic serial number or personal
9 identification number when a charge, fee or payment is subsequently
10 required by the consumer for termination or continued use of the unso-
11 licited telephone service shall furnish a toll-free consumer service
12 number to all such consumers which a consumer can use to obtain answers
13 to questions, information on the rates, information on terms or condi-
14 tions, and for resolution of a billing or service complaint.

15 § 2. This act shall take effect on the thirtieth day after it shall
16 have become a law.

EXPLANATION--Matter in italics (underscored) is new; matter in brackets
[-] is old law to be omitted.

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