

# STATE OF NEW YORK

8214

2019-2020 Regular Sessions

## IN ASSEMBLY

June 7, 2019

Introduced by M. of A. SANTABARBARA -- read once and referred to the Committee on Transportation

AN ACT to amend the transportation law, in relation to requiring the commissioner of transportation to establish methods of reporting safety issues with limousines

The People of the State of New York, represented in Senate and Assembly, do enact as follows:

Section 1. Section 138 of the transportation law is amended by adding a new subdivision 10 to read as follows:

10. (a) To establish a smartphone application, website and toll-free hotline for reporting customer service or safety issues with altered motor vehicles commonly referred to as stretch limousines which are designed or modified for purposes of having a seating capacity of nine or more passengers.

(b) Notwithstanding any law or regulation to the contrary, such reports shall be considered by the commissioner for the purposes of withdrawing a motor carrier's operating authority or denying applications for new or revised operating authority, including emergency or temporary operating authority.

(c) The commissioner shall require motor carriers to affix signage within each motor vehicle used to transport passengers for compensation in a prominent location in the passenger compartment providing the website address and toll-free hotline number. The form and location of the signage shall be designed or approved by the commissioner.

(d) The commissioner shall design the reporting system to enable customers to assess the service provided by their motor carrier by numerical or letter scoring. The commissioner shall also design a reporting system for reporting substantiated claims of safety issues or failure to comply with this article or article nineteen-A of the vehicle and traffic law by customers or other individuals with knowledge of such issues or compliance failures. Such reporting system shall include with-

EXPLANATION--Matter in italics (underscored) is new; matter in brackets [-] is old law to be omitted.

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1 out limitation questions regarding motor vehicle safety equipment avail-  
2 ability and condition, motor vehicle operator performance and compliance  
3 with traffic laws, and such other questions as the commissioner deter-  
4 mines relevant.

5 § 2. This act shall take effect on the one hundred eightieth day after  
6 it shall have become a law. Effective immediately, the addition, amend-  
7 ment and/or repeal of any rule or regulation necessary for the implemen-  
8 tation of this act on its effective date are authorized to be made and  
9 completed on or before such effective date.